Data Dashboard

Community Needs Prior 12 Months
click bar for more information

Category	Value
Utility Assistance	13,045
Food/Meals	8,345
Housing	6,224
Information Services	4,912
Individual, Family And Community Support	3,921
Clothing/Personal/Household Needs	3,346
Health Care	2,997
Legal, Consumer And Public Safety Services	2,976
Other Government/Economic Services	1,662
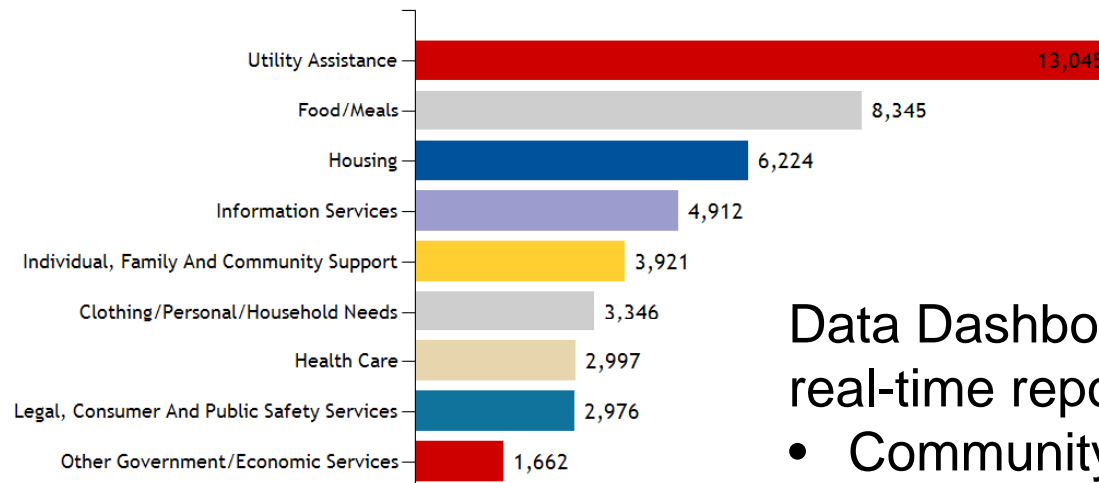
Data Dashboard provides real-time reporting on
- Community Needs
- Service Trends
- Demographic Data of Clients Served
- Service Counts
- Ability to drill down by zip code

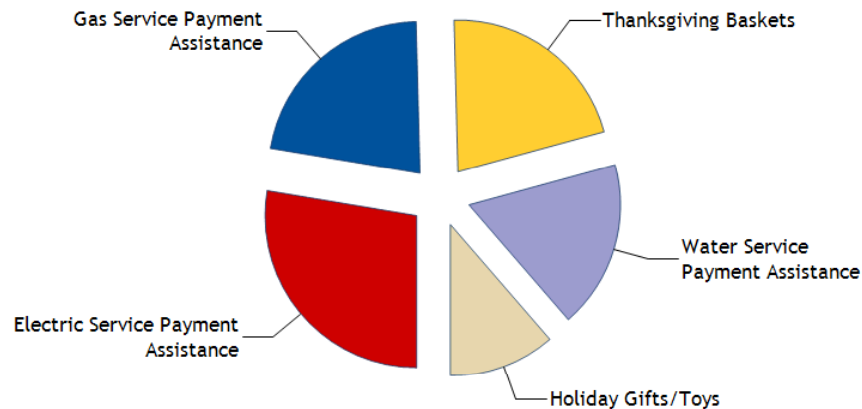# Service Trends Prior 24 Hours on Home Page
Includes Top 5 Service Requests and Top Services that are Trending Up and Trending Down

Service Trends Prior 24 Hours
click slice for more information
Top 5 Service Requests

Gas Service Payment Assistance

Thanksgiving Baskets

Water Service Payment Assistance

Electric Service Payment Assistance

Holiday Gifts/Toys

Includes details on percentile changes on services in comparison to the previous 24-hour period

Trending Up
Gas Service Payment Assistance (+2600%)
Thanksgiving Baskets (+2500%)
Electric Service Payment Assistance (+1600%)
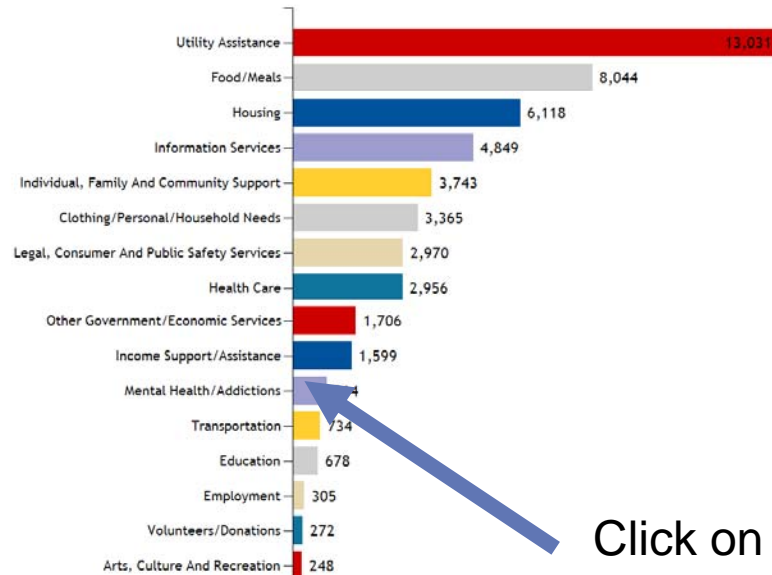Rent Payment Assistance (+900%)
Food Pantries (+300%)

Trending Down
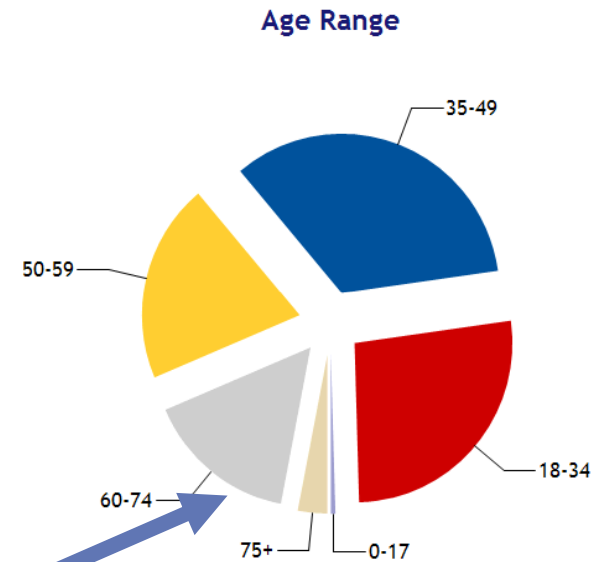Soup Kitchens (-33.33%)

To Navigate to the **Comparison** Page:
In Community Needs Prior 12 Months Section
Click on any bar   OR   Click on any slice

**Community Needs Prior 12 Months**
click bar for more information

Category	Value
Utility Assistance	13,031
Food/Meals	8,044
Housing	6,118
Information Services	4,849
Individual, Family And Community Support	3,743
Clothing/Personal/Household Needs	3,365
Legal, Consumer And Public Safety Services	2,970
Health Care	2,956
Other Government/Economic Services	1,706
Income Support/Assistance	1,599
Mental Health/Addictions	
Transportation	734
Education	678
Employment	305
Volunteers/Donations	272
Arts, Culture And Recreation	248

Client Demographics Prior 12 Months
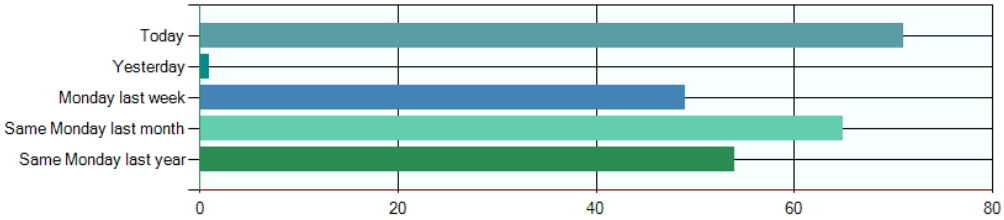
Age Range

35-49
50-59
18-34
60-74
75+
0-17

Click on any bar or any slice of the charts

The **Comparison** Page provides data on trends including 2-Year Trends & Daily Trends
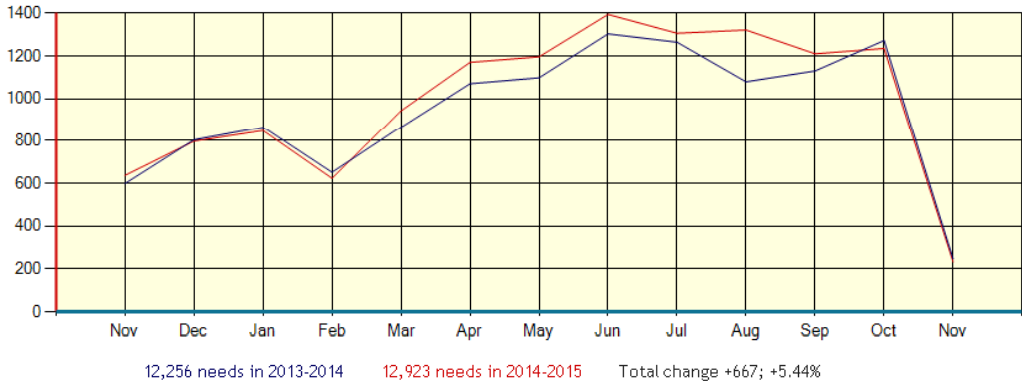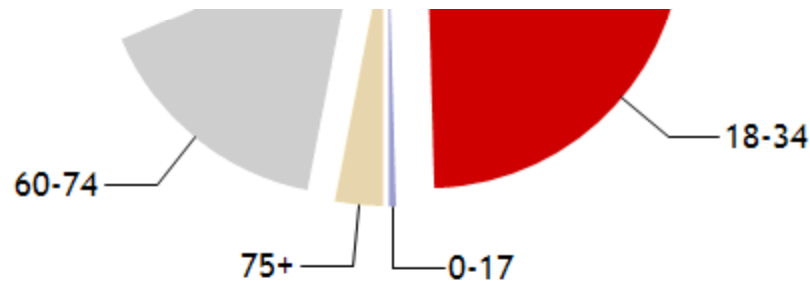
To Navigate to the **Results** Page, from Home Page
- Click on a city listed under Top 5 Communities or
- Click on a zip code listed under Top 5 Zip Codes

Top 5 Communities

Akron (38,238, -7.67%)

Barberton (2,260, -7.39%)

Cuyahoga Falls (1,459, -4.18%)

Stow (539, -6.31%)

Tallmadge (466, -15.02%)

click for full list...

Top 5 ZIP Codes

44320 (6,039, -5.85%)

44306 (5,937, -10.41%)

44311 (3,828, -8.10%)

44305 (3,715, -7.35%)

44310 (3,247, -15.21%)

click for full list...

The **Results** Page provides Service Requests data from the selected city or zip code over the last 12 months.

2-1-1 DASHBOARD

Home   Comparison   **Results**   Info Line, Inc.

Service Requests from Akron
Prior 12 Months

5,018	Gas Service Payment Assistance (14.15)
4,347	Electric Service Payment Assistance (100.00)
3,507	Food Pantries (-4.73)
2,501	Emergency Food Clearinghouses (-64.45)
2,245	Rent Payment Assistance (-29.84)
2,170	Water Service Payment Assistance (100.00)
1,122	Directory Assistance (-9.98)
1,036	311 Services (28.96)
819	Holiday Gifts/Toys (-34.92)
749	General Furniture Provision (-14.29)
746	Trash/Garbage Pickup (-8.58)
606	Tax Preparation Assistance (9.08)
576	Percentage of Income Utility Payment Plans (100.00)
566	General Clothing Provision (-16.96)

Or select "click for full list…" for a complete list of Calls by City or Calls by Zip Code
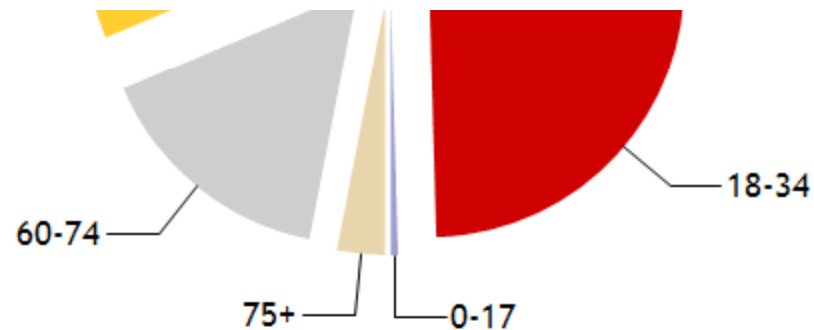
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44305 (3,715, -7.35%)
44310 (3,247, -15.21%)
click for full list…

The Calls by City **Results** Page provides data during the prior 12 Months:

- On the left, total # of calls for each city.
- In the parentheses, percentage of increase or decrease of calls from the previous year.

Calls by Zip Code **Results** Page provides data during the prior 12 Months:

- On the left, total # of calls for each zip code.
- In the parentheses, percentage of increase or decrease of calls from the previous year.

Made possible by: **CareSource** FOUNDATION

2-1-1 DASHBOARD

Summit County, Ohio
2-1-1
Get Connected. Get Answers.
A program of Info Line, Inc.

Home   Comparison   **Results**   Info Line, Inc.

Calls by ZIP Code
Prior 12 Months

6,039   **44320 (-5.85)**
5,937   **44306 (-10.41)**
3,828   **44311 (-8.10)**
3,715   **44305 (-7.35)**
3,247   **44310 (-15.21)**
2,758   **44307 (-10.80)**
2,626   **44301 (-15.88)**
2,579   **44314 (-12.80)**
2,374   **44203 (-6.02)**
2,333   **44313 (11.14)**
1,702   **44312 (0.94)**